

Instructions for loading MAT Logger Commander on PCs operating Windows 8 and 10

Starting with Windows 8 (and now 10), Windows will only load drivers that have valid driver certificates. Lowell Instruments has not obtained these certificates, so, in order to load the driver, you will need to restart with "Advanced Startup" enabled. This process requires several steps. There are some minor differences between versions of Windows so consider this a general guide.

Instructions for Windows 8 & 10

1. Go to the windows button (typically in the lower left) and click "Settings."
2. Click "Update and Security"
3. Click "Recovery"
4. Under "Advanced Startup" click "Restart now."
5. After the restart, a new screen will appear that asks you to choose an option. Select "Troubleshoot."
6. Then select "Advanced Options"
7. Select "Startup Settings"
8. You now need to restart your computer one more time by selecting "Restart."
9. Select "Disable driver signature enforcement."
10. Install the MATLAB Compiler Runtime.
11. Install MAT Logger Commander.
11. Ignore the Windows Security Warning and click "Install this driver software anyway."
12. Confirm operation of the software and communication with the logger.
13. Restart your PC one more time to return to driver signature enforcement mode (optional).